

Fixed Route FAQs



What are the days of the week and hours the fixed route bus will operate?

The bus will run an established route from 7am – 7pm Monday – Friday and Saturday and Sunday from 8am – 1pm.

I see this is a “Pilot Program” – What does that mean? Is it permanent?

The Senior Citizens Council has received a 1 year grant through the CSBG program that will partially fund this exciting community initiative. We hope the program will be successful and that additional funding partners may be identified to make it a permanent addition to the Sheridan community.

Are there additional phases planned for the program?

Yes, but these are very long-term. The next phase would include adding additional buses to shorten the time between pick-ups at each location. Sometime in the future we might also consider adding an additional route to areas not covered by the initial route.

How were stops selected?

The route was designed to serve the greatest number of people in the Sheridan area as a “community initiative” with consideration taken for densely populated apartment complexes and key services in the community.

Can my business be added as a stop?

No, not at this time.

How will people recognize the fixed route bus compared to other GCT buses?

The fixed route bus will say Sheridan Shuttle over the front window and also have a colored sign on the dash, side door and rear of the bus.

How will people know where the stops are?

Maps of the bus route with all identified stops will be made public in the coming weeks. Each stop will be easily identified with coordinating flags.

Will there be benches or shelters? What happens when the weather gets bad?

Initially there will NOT be benches or shelters, so please plan to dress appropriately for the Wyoming weather. We hope to add benches and possible shelters in the future if the route is successful and the necessary funding may be secured.

Will the bus pull up and wait for 5 minutes at each stop or just keep driving if no one is there waiting?

If nobody is waiting at a stop, the bus will just pass by. We recommend getting to your stop several minutes before the schedule arrival. A bus will never pass by or leave a stop early, but may be a minute or two late.

Is there a map? Will it change? How do people get a map? Will they be available at the stops?

Yes, there is a map of the route and they will be distributed at each of the stops, available on the bus and also available at many local organizations and businesses. The route effectiveness will be evaluated throughout the “pilot program” process and may be rerouted in the future to meet the community’s needs.

How frequently does the bus run?

The bus is currently slated to pick up at each location once per hour.

How much does riding the bus cost?

The bus will be FREE for all riders. There will be a donation box on all buses to help supplement the cost of the public route.

Who can ride the bus? Is there an age limits for kids?

The bus will be available for all riders in the community. Children must be 11 years old to ride alone. Younger children must be accompanied by an adult.

What if I have my pet with me?

Only service animals will be allowed on the bus. Other owners and pets may be served by scheduling a door-to-door ride with Goose Creek Transit.

What if I have my bike, skateboard, scooter, etc with me?

The buses will be equipped with bike racks and should be able to accommodate your bicycle. Skateboards and foot scooters are allowed and may be carried onto the bus. No gas or battery powered scooters will be allowed on the bus.

Can the bus accommodate wheelchairs or walkers?

The bus will definitely be able to accommodate your wheelchair or walker.

Can the bus take me to a specific location?

The fixed route bus will only make designated stops along the route. Specific door-to-door service will be available through Goose Creek Transit.

Are any items prohibited on the bus?

ALL firearms, knives/weapons, tobacco products and e-cigarettes and open alcoholic beverages are all prohibited on the bus. Gas cans and car batteries also may not be transported on the bus. The bus driver has the discretion to ban other items deemed to be unsafe or hazardous the vehicle or to other riders.

Do I have to have on shoes/shirt to ride the bus?

Yes, for the comfort and safety of all riders, shoes and shirts must be worn at all times.

Do I need to make a reservation or can I simply “get on” the fixed route bus?

You may simply GET ON and off the fixed route bus at any of the locations along its route.

What is the name of the fixed route bus? Is it different than the regular GCT buses?

The Senior Citizens Council will be hosting a contest in the coming weeks to name the new route. Please look for information in the coming days.

Can my business advertise on the bus, at a stop, on the map, etc?

Not at this time. We may roll out a community partners program in the future.

Will the driver help me with my groceries?

No, not the fixed route driver. They are on a very tight time schedule and riders will be expected to carry their own items onto the bus.

Will there be any changes to the Goose Creek Transit service that I have been using to go door-to-door?

No, the existing Goose Creek Transit Service will not change at all. You may still call the GCT office (675-7433) and schedule a ride for a future date.

Want to Learn More? Contact Us!
(307) 675-RIDE | thehubsheridan.org/goose-creek-transit/